

Private Charter Q & A

1. Can we bring alcohol on the bus?
 - a. Yes, you need to sign an alcohol consumption waiver, download, sign, scan and email back to groupbooking@nacski.com
2. Do you accept American Express card?
 - a. Yes we do. Actually we accept the following credit cards: American Express, VISA, Master, Discover
3. Can your bus come to our location to pick us up?
 - a. Yes we do. Please give detailed pickup location in the trip request form.
4. Can we have more than one pickup?
 - a. By default, private bus makes one stop to pick up you whole group. There is a \$35 charge for each extra pickup.
5. What if we have less than 35 people?
 - a. You just pay the \$45/seat to make up to the 35 total passengers.
6. How large is your bus? Is there extra space to put extra people?
 - a. All our buses have seats ranging from 56 – 58, so we can hold 58 people max.
7. We have some people in our group who will be driving themselves. Can we also buy lift tickets for them?
 - a. No. We sell one ski lift ticket per passenger who also has purchased a bus ticket.
8. Can we just charter the bus without buying the lift ticket?
 - a. Yes. But you are not likely to beat our lift ticket price from anywhere else.
9. Where do we put the gears?
 - a. There is a gear compartment underneath the bus where all the skis and snowboards go.
10. Does the bus have bathroom?
 - a. Yes.
11. How soon do we need to book?
 - a. You need to book 10 days ahead in general.
12. Can we make a dinner stop on the way back from the resort?
 - a. Yes. However since our driver is paid by hour, there will be a flat \$60 charge for making a dinner stop.

13. Is my deposit refundable?

- a. The deposit will be refunded after the trip. However, if you cancel the trip, the deposit is not refundable

14. After we paid the deposit, what if we want to postpone the trip?

- a. We can certainly accommodate your date change. There is handling fee of \$10 which will be deducted from the deposit refund.