

Private Charter Q & A

1. Can alcohol be brought and consumed on our privately chartered bus?
 - a. Yes, however you need to sign an alcohol consumption waiver. We have a waiver that you can download, sign, scan, and email back to groupbooking@nacski.com
2. Do you accept credit cards?
 - a. Yes. Actually we accept the following credit cards: American Express, VISA, MasterCard, Discover. We also accept payment via PayPal.
3. Do you accept corporate checks?
 - a. Yes. However the check must be received by us with sufficient time (e.g., 10 days prior to the trip) so that we can deposit the check and verify that it has cleared. We also accept payment with most major credit cards and PayPal.
4. Can your bus come to our location to pick us up and drop us off?
 - a. Yes. This is in fact part of the charter service. Our representative will work with you to set the pickup/drop-off location(s).
5. Can we have more than one pickup?
 - a. The private charter service includes one custom-selected pickup and drop-off location. If your group requires additional locations, there will be a small charge for each additional location.
6. What is the minimum number of paid passengers?
 - a. 35. You can charter a bus with less than 35 passengers, see the immediately following answers.
7. What if our group has less than 35 people?
 - a. You can make up the difference by paying a per-seat charge to reach the minimum. Once you know the final headcount a representative can provide you with a quote. The per-seat charge may vary, however you should budget \$45 for each seat. As an example, if you have 25 passengers, the total charge would be $\$45 \times (35-25) = \$45 \times 10 = \$450$.
8. How large is your bus? How many people can be booked?
 - a. All our buses are luxury motor coaches with at least 55 seats. Some have as many as 58 seats. Check with your charter representative if you are likely to have more than 55 people. The motor coaches also have large cargo compartments to store ski and snowboard gear. There is also a small cargo area above each seat for personal items (e.g., backpack, food cooler).
9. Where do passengers put their ski and snowboard gear?

- a. There is a cargo compartment underneath the bus where all the skis and snowboards go.
10. Can passengers leave items on the bus while they are on the slopes?
- a. Yes. The bus will be locked during the day, so any items left on the bus and in the cargo compartments will be safe.
11. We have some people in our group who will be driving themselves and meeting other friends and family members. Can we also buy lift tickets for them?
- a. No. We can only purchase lift tickets for passengers.
12. Can we just charter the bus without buying the lift ticket?
- a. Yes. However do consider that you are not likely to purchase lift tickets at a lower price anywhere else.
13. Does the bus have bathroom?
- a. Yes.
14. How soon do we need to book?
- a. You should confirm and book your private charter at least 10 days in advance. Sooner if you plan to pay with a company issued check.
15. Can we have the bus stop on the way back from the resort for dinner?
- a. Yes. However the driver is paid by-the-hour, so there will be a flat \$60 charge for making a dinner stop.
16. Do all passengers have to book the trip?
- a. Yes. But how much they pay, if anything is up to you (that is, if a company subsidizes the entire cost of the trip, then the passengers will not be charged; in such cases the cost for the passenger items will be zero). By having the passengers book individually gives you the ability to monitor signup activity. It also generates the roster that you will need to validate your passengers going to and coming from the resort. You will also need the roster to coordinate the distribution of tickets, especially if you are also offering lessons and rentals.
17. Is a deposit required to charter a trip?
- a. Yes. The deposit fee varies. Our representative will quote the deposit fee to you.
18. Is my deposit refundable?
- a. Yes. The deposit will be refunded in full immediately after the trip has been completed. However, if you cancel the trip without rescheduling it, the deposit will not be refunded.

19. What if we want to postpone the trip, are there additional fees? Is our deposit still refundable?
- a. We will happily accommodate date changes, and the deposit is still refundable, however there is an administrative fee of \$10 for each date change that will be deducted from the deposit refund. The trip cost will not vary as long as nothing changes (i.e., the destination resort remains the same). The deposit will be refunded in full immediately after the trip has been completed.