



## Private Charter FAQ

1. Can your bus come to our location to pick us up and drop us off?
  - a. Yes. Enter your pickup address online after you get the quote and pay the deposit.
2. How many seats does your bus have?
  - a. All our buses are luxury motor coaches with 56 seats.
3. What is the minimum passenger requirement?
  - a. 35 for 1 bus.  
 $56 + 35 = 91$  for 2 buses.  
 $112 + 35 = 147$  for 3 buses.

You can purchase empty seats to reach the required seats.
4. What if our group is far less than 35 people?
  - a. Your group will merge with our public trip. The decision must be made 7 days ahead for a weekend trip, 10 days for weekday trip.
5. What kind of bus we get and what amenities does the bus have?
  - a. We use 1-3 year old luxury motor coaches with onboard restroom, video monitors, WiFi, power outlet.
6. Can we have additional pickups?
  - a. Additional pickups cost \$50 each. Maximum of 2 additional pickups.
7. How soon do we need to book?
  - a. 14 days in advance in general. Call for details.

8. Can we have the bus stop on the way back for dinner?
  - a. Yes. One-hour dinner stop costs additional \$100.
9. Where do passengers put their ski and snowboard gears?
  - a. There are 3 cargo bins underneath the bus where all the skis and snowboards go.
10. Can passengers leave items on the bus while they are on the slopes?
  - a. Yes. The bus will be locked during the day, so any items left on the bus and in the cargo bin will be safe but not be accessible during the day.
11. We have some people in our group who will be driving themselves and meeting other friends and family members. Can we also buy lift tickets for them?
  - a. No in general. However, we will treat it on a case-by-case basis.
12. Can we just charter the bus without the ski lift tickets?
  - a. No.
13. Can the organizer book on behalf of all?
  - a. No. Individual booking is required for liability reason. If the company subsidizes the trip, we can set the bus ticket, ski lift ticket, etc at \$0. After everyone has booked, the company makes a lump-some payment.
14. Is my deposit refundable?
  - a. Yes. The deposit will be refunded after the trip is complete. However, if you cancel the trip without rescheduling it, the deposit will not be refunded.
15. Can we change the trip date and are there additional fees?
  - a. Yes you change the trip date. A handling charge of \$10 will be deducted from the deposit refund.
16. Can alcohol be brought on our privately chartered bus?
  - a. Not in California after September 2012 when Brett Studebaker Law went into effect. Other states law might be different. Call for details.

17. Do you accept credit cards?

a. Yes. We accept all major credit cards through PayPal.

18. Do you accept corporate checks?

a. No.