

**Last Update: 2/24/2016**

TL Level	How to Qualify	Benefit
TL Level I	1. Taken at least 1 trip with us as an passenger; 2. Watched the online training video; 3. Applied on our job page; 4. Passed the phone interview.	1. \$30 lunch money on the trip you lead. 2. Your trip expenses(*) are reimbursed within 2 business days after you file the trip report.
TL Level II	1. Complete 6 qualified trips in the same season. 2. Led a minimum of 8 qualified trips in the previous season (unless it's your 1st season).	1. same as Level I 2. 15% companion discount on the trip you lead (limited to 1 bus, 1 adult lift).
TL Level III	1. Completed total of 10 qualified trips (cumulative). 2. Led a minimum of 8 qualified trips in the previous season.	1. same as Level I 2. 40% companion discount on the trip you lead (limited to 1 bus, 1 adult lift on non-holidays)
Question	Answer	
What is a "qualified trip"?	Average rating 4.5+, single category rating 3.5+, trip report filed within 24 hours, survey rate over 30%.	
If multiple TL wants the same trip, who gets it?	<b>Best Ratings</b> , among other factors. We select TL who can best represent NAC SKI in front of customers.	
Trip report filed within 24 hours, from when?	<b>11:00 PM</b> on the day of the trip, therefore your trip report must be filed before 11:00 pm the next day.	
How do you define "companion"?	A companion is <b>any person</b> you wish to bring along as your guest, i.e., a spouse, date, friend, etc. The companion trip must be booked under your name.	
Can I bring a friend for free ride if there are empty seats?	<b>No</b> because we sell one way tickets online. Even when there are empty seats at the departure, there might be customers who order one way return tickets for the return trip.	
What if I don't do 8 qualified trips a season?	<b>TL Level II:</b> if you complete less than 8 qualified trips this season, next season, you become TL level I.	
	<b>TL Level III:</b> If you complete less than 8 qualified trips this season, next season you become TL Level II.	
How is the trip quota of 8 determined?	Each season, quotas will be established based on prevailing market conditions for a specific region.	
<i>NAC SKI, LLC reserves the right to change the benefit terms and the definition of a qualified trip without prior notice.</i>		